

Patient Reference Group required.

Please volunteer and help us to help you!

What is the PRG?

The Patient Reference Group, or PRG, is a new initiative to encourage wider patient feedback and participation in decisions about a variety of practice services.

The primary aim of the PRG is to establish a “cross-section” of the practice population to allow you to express your view.

We would be very grateful if as many patients as are able to could apply to join the group as this is the only way we will get a group that is truly representative of the practice population and of our patients views.

How will the PRG work?

The PRG will be a “virtual group” which will mean it will be run on line via online surveys. This allows us to obtain the maximum number of patients possible to take part. Once established the members will be given the opportunity to vote on the topics which they would most like to be discussed.

The opinions of this group will then be collected via online surveys via email. The results of these surveys will then be collated by the practice and will form the basis for our discussions on future patient and practice services. We will advertise the results on our practice website www.branksomewood.co.uk

Should we feel a smaller focus patient group would be useful on any of the feedback in the surveys we will contact you by email to invite interested parties to take part.

How often will the PRG be consulted?

We aim to conduct 2-3 email surveys before March 2012. Following the results of the surveys and any follow up discussions we will report on our website and via newsletters detailing the entire process and the outcomes.

How do I join the PRG?

We hope you will want to volunteer to join!

Should you wish to do so please complete the sign up form on the back of this information sheet and hand it in to reception or you can post it to us.

This form and others will be on our website to assist you in the future.

As we are required to ensure that our PRG is representative of our local practice community please ensure you complete ALL questions.

We thank you in anticipation of your support.